

# OCO PBX System Cloud Edition

A full-featured cloud PBX & UC solution that can support onsite, remote, and mobile workers.

Meet your everyday communication needs, from making & receiving calls anywhere, to maximizing agent productivity, empowering interactive video conferencing, and much more. OCO Cloud PBX System provides a Cloud Edition to help today's increasingly dispersed organizations stay connected and engaged. With both business customers and service providers in mind, it strikes the perfect balance between offering best-of-breed UCaaS and easing deployment and operation complexity. A whole new landscape of cloud opportunities is open up.

### Unleash the Potential of Cloud Communications

The trend to the cloud is almost universal. Its flexible environment offers a faster-than-ever way for businesses of all sizes to take advantage of an array of enterprise-grade communications capabilities with simplicity and ease.

### Voice, Video, Applications, Collaboration in One Experience

Include the full span of UC tools in your company's arsenal. As a "PLUS" solution, Cloud PBX brings all your communications together, from must-haves to the nice-to-haves, for your entire team with optimized experience built for everyone.



#### Any Device, Anywhere

Seamless experience and full access to business features via Linkus Web, Mobile, and Desktop Clients.



#### Face-to-Face Meeting

Integrated web-based video conferencing and screen sharing for collaborative conversations.



#### Happier Customers

Advanced Call Distribution, agent & supervisor portal, dynamic wallboard, and insightful reporting.



#### More on the Web

Make web-based audio & video calls. Enjoy call popups and click-to-call enabled by the Chrome Extension.



#### **Contacts Directory**

Manage enterprise and personal contacts across Linkus UC Clients, IP phones, and the PBX.



#### **Open & Interoperable**

Working perfectly with IP phones, SIP trunks, CRM, MS Teams, and more 3rd-party systems.

## Embedded business-enhancing features to drive productivity.

<ul> <li>BLF Support</li> <li>Business Hours &amp; Holidays</li> <li>Blocked &amp; Allow Numbers</li> <li>Call Recording*</li> <li>Concurrent Registrations for IP Phones</li> <li>Custom Prompts</li> <li>Call Accounting</li> <li>Distinctive Ringtone</li> </ul>	<ul> <li>Emergency Notifications</li> <li>Fax to Email</li> <li>Group Voicemail</li> <li>LDAP Server</li> <li>Mobility Extension</li> <li>Music on Hold</li> <li>MOH Playlist</li> <li>MOH Streaming</li> </ul>	<ul> <li>PIN List</li> <li>Phonebooks</li> <li>Remote Extensions</li> <li>Speed Dial</li> <li>T.38 Fax</li> <li>Voicemail</li> <li>Voicemail to Email</li> <li>WebRTC Audio Call</li> </ul>
<ul><li>DNIS</li><li>Emergency Number</li></ul>	<ul> <li>Organizational Hierarchical Management</li> <li>Personal Voicemail Greeting</li> </ul>	WebRTC Video Call
<ul> <li>Telephony Features</li> <li>AutoCLIP</li> <li>Call Forwarding</li> <li>Call Monitoring (Listen/Whisper/Barge-in)</li> <li>Call Parking</li> <li>Call Pickup</li> <li>Call Routing</li> <li>Call Transfer (Attended &amp; Blind)</li> </ul>	<ul> <li>Call Waiting</li> <li>Caller ID</li> <li>CID-based &amp; DID-based Call Routing</li> <li>Conference Rooms</li> <li>CDR &amp; Basic Reports</li> <li>Dial by Name</li> <li>DID (Direct Inward Dialing)</li> </ul>	<ul> <li>DOD (Direct Outward Dialing)</li> <li>DND (Do Not Disturb)</li> <li>IVR</li> <li>Paging &amp; Intercom</li> <li>Queue</li> <li>Ring Group</li> </ul>
<ul><li>Call Center</li><li>Switchboard-type Queue Panel</li><li>Real-time Metrics on Wallboard</li></ul>	<ul><li>SLA for Performance Measurement</li><li>Insightful Call Center Reports</li></ul>	Queue Callback for Reduced Call     Abandonment
<ul> <li>Administration &amp; Security</li> <li>Central Management</li> <li>Auto Provisioning</li> <li>AMI (Asterisk Manager Interface)</li> <li>Web-based GUI</li> <li>Dashboard</li> <li>Granular User Role</li> <li>Bulk Import &amp; Export (Extension, Trunk, Route, Contacts)</li> <li>Extension Group</li> </ul>	<ul> <li>Built-in SMTP Server</li> <li>Hot Standby (Appliance, Software)</li> <li>Event Logs</li> <li>Event Notifications</li> <li>Network Drive</li> <li>Backup and Restore</li> <li>Operation Logs</li> <li>Secure Communications (SRTP &amp; TLS)</li> <li>Troubleshooting</li> </ul>	<ul> <li>Security</li> <li>Password Policy Enforcement</li> <li>Auto &amp; Static Defense (Appliance, Software)</li> <li>IP Allowlist (Cloud)</li> <li>IP Blocklist</li> <li>Allowed Country IPs &amp; Codes</li> <li>Certificates (Appliance, Software)</li> <li>Outbound Call Frequency Restriction</li> <li>Security Alerts via Email</li> </ul>
<ul> <li>Unified Communications</li> <li>Linkus Web Client</li> <li>Linkus Mobile Client (iOS &amp; Android)</li> <li>Linkus Desktop Client (Windows &amp; MacOS)</li> <li>Linkus for Google Chrome Extension</li> <li>Microsoft Teams Integration</li> </ul>	<ul> <li>Presence</li> <li>Custom Presence Description</li> <li>CTI (Computer Telephony Integration)</li> <li>Company &amp; Personal Contacts</li> <li>Linkus Web Client Function Key</li> <li>Voicemail Transcription</li> <li>Instant Messaging</li> </ul>	<ul> <li>Audio Conferencing</li> <li>Video Conferencing</li> <li>Voicemail &amp; Recording List</li> <li>Pop-up URL</li> <li>Headset Integration</li> <li>CRM Integration</li> <li>Operator Panel</li> </ul>